

The Business Case for Accessibility within the Victorian Government

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Standard - Accessibility

- The Victorian Government has accepted for some time that accessible websites are important
- IT&T Policy 39 has been around for more than 4 years now
- The Government is about to endorse an Accessibility Standard for Victorian inner budget sector agencies to comply with – 8 December 2004
- The business case is accepted – agencies must apply the standard to their websites

The Standard

- Each standard which is now issued by the Government is prefixed with a “why are we doing this statement”.
- This puts the standard in context for the implementer as to why they are doing it – not just they have to do it.
- For the Accessibility Standard - 8 reasons are provided as to why accessibility is important

The 8 reasons

- 1. Assists people with disabilities
- 2. Assists other groups that may have difficulty using the web
- 3. Increases the usability of the site
- 4. Is cost effective
- 5. Provides best practice examples to other Australian websites
- 6. Improves the public perception of Government
- 7. State government has a duty to its citizens
- 8. It is the law

Content of the standard

- Provides for websites to be accessible for:
 - People with disabilities
 - People using older technology
 - People with poor telecommunications infrastructure often in regional and remote areas
- Rationale
 - To give citizens ready access to Government websites, without discrimination

Content of the standard

- Minimum requirement
 - All websites must be Level A compliant (W3C guidelines)
 - Where audience needs are specific, websites should become Level AA or AAA as appropriate
- Applicability
 - New websites – immediate implementation with reporting by June 2005
 - Existing websites – implementation and reporting by June 2005

How will we know if it is implemented?

- Agencies must report up via the Secretaries (CEOs) of their respective departments/agencies as to their compliance
- In essence the heads of departments will be accountable for the implementation of all website standards
- No one wants to say they have not complied
- Independent and random assessments of sites may or may not be implemented.
- In the interim a quality assessment of all websites in the inner budget sector will be organised from the centre.

Questions??

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